

EMAIL RESPONSE: To: vet.qi@edumail.vic.gov.au
Subject: Quality Indicators

SUBJECT: REPORTING OF LEARNER ENGAGEMENT AND EMPLOYER SATISFACTION
QUALITY INDICATORS

FROM: Moe Life-Skills Community Centre 20146

TELEPHONE Luana Brock 0351277999

DATE:07.06.2018

Summary of Survey Responses

Learner and Employer Responses	Learners	Employers
Total number of responses distributed	57	
Total number of surveys received	57	
Response rate (per cent)	100%	

Summary of Continuous Improvement

Please indicate the main ways that learner engagement data has been used for continuous improvement.

MLSCC discussed training & surveys questions with students to obtain additional information that could not be provided from the Learner Satisfaction Surveys data alone. The collated information will be disseminated to appropriate staff for further input and action where required and documented in the organisation quality improvement plan.

Please indicate the main ways that employer satisfaction data has been used for continuous improvement.

See below

If you have not reported on both learner engagement and employer satisfaction data, please provide a reason.

Moe Life Skills Community Centre only offers Foundation Skills (Domain C: Disability) courses and does not offer training to employers.

Declaration

I confirm that (RTO Name):

- has collected, analysed and retained quality indicator data;
- has acted on data for the continuous improvement of training and assessment and client services; and
- has retained Quality Indicator data as evidence of compliance.

Name of Principal Executive Officer (PEO) Dr Carole Broxham

Signature of PEO Carole Broxham

Date: 7/6/18